

Airport Operations Diploma Programme

Date:	<i>On Demand eLearning</i>
Language:	<i>English</i>
Enrolment Fee:	<i>\$1,795.00USD</i>
Duration:	<i>45 hours (approximately)</i>

Overview

Airports are no longer just a place to embark and disembark people or load and unload cargo. Today's Airports have become vital economic engines facilitating an integrated multi-modal flow of people, goods, information and capital.

Airports will continue to support and drive economic development as they develop and diversify their business model that in turn will have a major impact on how Airport Operations are managed.

The Airport Operations Diploma Programme will provide participants with a broad understanding of Airport Operations in the areas of Airside Operations, Terminal and Landside Operations and Business Operations and prepare them with the knowledge to successfully address the operational and business needs of 21st century airports.

Who should enrol?

- Current, new or future personnel involved in Airside, Terminal, Landside or Business Operations that require a sound understanding of an airport's complex operational functions
- Personnel who would like to enhance their knowledge and understanding of the complex relationships involved between the various aspects of Airport Operations
- Personnel wishing to enhance their career opportunities and advance to leadership and management positions
- World Business Partners and Associates who wish to improve their knowledge and understanding of Airport Operations.

Program Structure

The Airport Operations Diploma Programme consists of three online courses:

- Airside Operations
- Terminal and Landside Operations
- Airport Business Operations

Candidates must successfully complete all three courses within a three-year time frame to obtain the ACI Airport Operations Diploma.

Airside Operations

The Airside Operations course provides participants with a broad understanding of airside operations at an airport. Participants will develop an understanding of the various components of Airside Operations and how these components interact with each other to form an operational system.

The Airside Operations course consists of the following seven online modules:

Module 1	Airside Infrastructure, Facilities and Personnel
Module 2	Safety Management
Module 3	Airside Operations
Module 4	Emergency Management
Module 5	Airside Security
Module 6	Airside Operations and the Environment
Module 7	Industry Safety Performance Indicators

Terminal and Landside Operations

The Terminal and Landside Operations course will teach participants how to optimize airport terminal and landside operations to provide a positive passenger experience in harmony with security requirements and revenue generating activities.

The Terminal and Landside Operations course consists of the following six online modules*:

Module 1	Customer Experience Management
Module 2	Airport Passenger Terminals
Module 3	Landside Operations
Module 4	Baggage and Cargo
Module 5	International Perspective and Regulations

Airport Business Operations

The Airport Business Operations course will provide participants with an understanding of the various functions that underpin airport business operations.

The Airport Business Operations course consists of the following six online modules*:

Module 1	A Complex and Dynamic Business
Module 2	Airport Economics
Module 3	Regulatory Framework
Module 4	Airport Organization
Module 5	Airport Strategic Planning
Module 6	Airport Master Planning
Module 7	Airport Operations Planning

Assessment

Each course includes an integrated online assessment. Candidates must successfully complete the assessment for each course to achieve the Airport Operations Diploma.

Enrolment Fee

\$1,795.00 USD

Simply register online at www.olc.aero or contact enrolments@olc.aero for more information.